KENNY SIM

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P R O F E S S I O N A L   S U M M A R Y

* Professional with over 12 years’ experience in managing IT and Business Intelligence operations in North America, Australia, Europe, Japan and South East Asia, looking for opportunities to apply skills and experience in similar roles.
* Expertise in insurance, event-based marketing campaigns, Basel II credit RWA & risk analytics.
* Broad and deep understanding of solution architecture, project management, technology consulting, business analysis and IT service management.
* Proven capability to build and manage high performing teams. Experienced working with C-level management and other business leaders on complex projects.

 K E Y  S K I L L S

SQL (Oracle, Teradata)   |   Teraminer   |   Cognos Impromptu and Powerplay   |   MS Project   |   Sun Accounts   |   Unica Affinium   |   Sunopsis   |   Teradata Utilities   |   Mercury Test Director   |    Oracle   |   MS Access   |   Teradata   |   Teradata FSLDM (Financial Services Logical Data Model)

E X P E R I E N C E

VP, TECHNOLOGY                                                                                                 May 2005 – Present

XYZ BANK, Singapore

* Directed IT Relationship Management for Group Risk Management; led regional team of 42 staff with unit budget of 5 million USD; responsible for full spectrum of IT related solutions, projects & maintenance initiatives.
* Analysed operations and developed winning strategies to increase automation, improve processes, systems and overall technical infrastructure; successfully implemented regional, centralised processes and systems to meet risk management targets.
* Pivotal in promoting analysis of Business Intelligence throughout organization; identified key areas of improvement
* Built a significantly lean Global Service Delivery team in Singapore and Singapore
* Managed external vendors for critical projects and services

Significant Achievements

* Successfully grew adoption of Business Intelligence Platform from 1 business mart in 2005 to 38 business marts in 2010.
* Led Enterprise Data Warehouse support team to win Best Quality Engine Award for 2 consecutive years; successfully improved Customer Experience for 6000+ Business Users in Singapore, Singapore & China for 36+ Enterprise Systems by reducing High Impact Defects by 100%.
* Continually improved Customer experience on EDW, Fermat & ERP Systems by reducing batch loading times by 20% to 50%; initiated, project managed and successfully delivered 3 million USD worth of Hardware and Software upgrades in 2 years.
* Saved over 450,000 USD in maintenance and licensing costs; successfully migrated from Oracle based Global Data Warehouse to Teradata EDW; decommissioned older systems and consolidated platforms.
* Ranked in top 10% of Vice Presidents by IT management for 2 consecutive years; subsequently placed under Management Fast Track Program.
* Supported Section Head in achieving top spot for Employee Engagement with a score of 95% for 2 consecutive years; improved employee satisfaction by reducing batch defects and night time on-site support incidents by 70%.

AVP – HEAD OF SOLUTION ARCHITECTURE                                            Apr 2008 – Oct 2009

ABC BANK, Singapore

* Led team of 9 to deliver solutions in Architecture, Governance, Development & Delivery of Enterprise Data Warehouse (EDW).
* Led team to deliver business intelligence modules; managed full spectrum of development from architecture to implementation in several units including:
* CRM/Business Analytics – Regional Event Based & Campaign Marketing, Product Bundling & Volume Based Pricing

Significant Achievements

* Successfully grew adoption of Business Intelligence Infrastructure from 1 business mart in 2005 to 38 business marts in 2010; conducted over 30 training sessions on EDW, Teradata FSLDM and Business Intelligence benefits & usage across all levels of management.

E D U C A T I O N A L   &   P R O F E S S I O N A L   Q U A L I F I C A T I O N S

* Master in Business Administration (International Business), Singapore University | 2007
* Bachelor of Engineering (Electronics and Communications), Hang Seng School of Commerce | 1999

A W A R D S   &   C E R T I F I C A T I O N S

* Certification in CMFAS Module 1A and 5
* ITIL V3 Foundation & Intermediate (PPO) Certification
* PMP Certified, PMP Institute

M I S C E L L A N E O U S   I N F O R M A T I O N

Languages: English, Bahasa Melayu, Chinese and Cantonese

Availability: Immediately